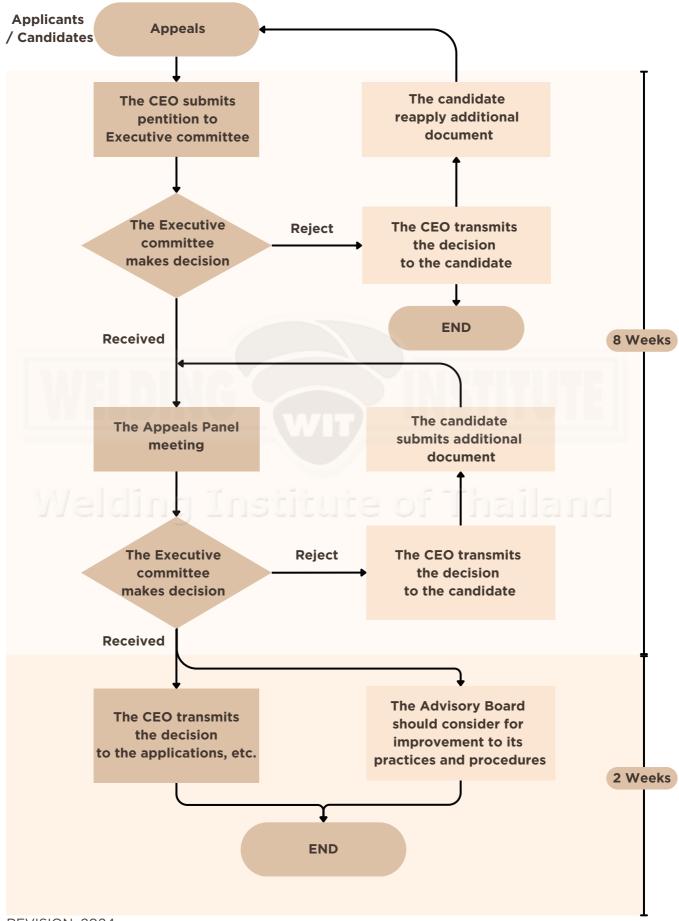


APPEALS PROCESS



REVISION: 2024



COMPLAINTS PROCESS

